

TITLE 184 - NEBRASKA DEPARTMENT OF HEALTH

CHAPTER 1 - RULES OF PRACTICE AND PROCEDURE OF THE DEPARTMENT OF HEALTH FOR
ADMINISTRATIVE HEARINGS

ALPHABETICAL
TABLE OF CONTENTS

SUBJECT	STATUTORY AUTHORITY	SECTION(S)
Appeals	84-917,	015
Applications	84-909	004
Commencement of Proceedings	84-909, 25-328, 84-907.10,	003
Complaints and Investigations	84-909, 71-168 and 71-168.01 71-171.01, 29-830 to 29-835, 28-428(3), 81-119, 71-108, 84-712, 71-6034, 71-1,200 to 71-1,202	002
Decisions	84-909, 84-915, 71-150, 71-155, 84-914(1)f 71-157	013
Denial, Refusal to Renew, or Suspen- sion, Revocation or Discipline Generally	84-909, 84-913	005
Evidence	84-909, 84-914, 84-906.05, 27-101 to 27-1103	011
General	84-901, 84-914(6), 84-712.01, 25-2221,	001
Hearing	84-909, 84-914, 84-915	012
Hearing Officers	84-909, 84-907.14	008
Petitions for Discipline	84-909, 71-149 to 71-154, 71-147.02, 71-169, 71-161-02 to 71-161.07, ' 71-161-20	006
Pleadings and Other Filings	84-909, 25-534, 84-915.01	009
Prehearing Procedures	84-909, 84-914, 84-907.11 to 84-907.13, 71-161.03, 84-913, 84-914(1), 27-501 et seq., 33-139, 33-139.01, 25-1228(2),	010

71-147.02

Procedures in Special Cases	84-909, 84-913	007
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Reconsideration of Decisions	84-909	014
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Repeal of Former Rules	84-907	016
------------------------	--------	-----

NUMERICAL
TABLE OF CONTENTS

SUBJECT	STATUTORY AUTHORITY	SECTION(S)
General	84-901, 84-914(6), 84-712.01, 25-2221,	001
Complaints and Investigations	84-909, 71-168 and 71-168.01 71-171.01, 29-830 to 29-835, 28-428(3), 81-119, 71-108, 84-712, 71-6034, 71-1,200 to 71-1,202	002
Commencement of Proceedings	84-909, 25-328, 84-907.10,	003
Applications	84-909	004
Denial, Refusal to Renew, or Suspen- sion, Revocation or Discipline Generally	84-909, 84-913	005
Petitions for Discipline	84-909, 71-149 to 71-154, 71-147.02, 71-1691 71-161.02 to 71-161.07, 571-161.20	006
Procedures in Special Cases	84-909, 84-913	007
Hearing Officers	84-909, 84-907.14	008
Pleadings and Other Filings	84-909, 25-534, 84-915.01	009
Prehearing Procedures	84-909, 84-914, 84-907.11 to 84-907.13, 71-161.031 84-9131 84-914(1), 27-501 et seq., 33-1391 33-139.01, 25-1228(2), 71-147.02	010

Evidence	84-909, 84-914, 84-906.05, 27-101 to 27-1103	011
Hearing	84-909, 84-914, 84-915	012
Decisions	84-909, 84-915, 71-150, 71-155, 84-914(1), 71-157	013
Reconsideration of Decisions	84-909	014
Appeals	84-917	015
Repeal of Former Rules	84-907	016

INDEX TO REGULATIONS

Section	Subject	Page
001	GENERAL	1
001.01	Definitions	1
001.02	Scope	3
001.03	Time, Computation	4
001.04	Informal Procedures	4
001.05	Offices	4
001.06	Practice of Law	4
001.07	Ex Parte Communications	4
001.08	Copies of Rules and Regulations	5
001.09	Certified Copies of Rules and Regulations	5
002	COMPLAINTS AND INVESTIGATIONS	6
002.01	Making a Complaint	6
002.02	Review of Complaints	6
002.03	Powers of the Department	7
002.04	Confidentiality	7
003	COMMENCEMENT OF PROCEEDINGS	9
003.01	How Initiated; Parties	9
003.02	Hearing, Not Required	10
003.03	Intervention	11
004	APPLICATIONS	12
004.01	Application; How Made	12
004.02	Procedure When Incomplete	12
004.03	Assistance by Department Staff; Advice	12
004.04	Time for Department Action	12
004.05	Re-Application Not Considered; When	12

005	DENIAL, REFUSAL TO RENEW, SUSPENSION, REVOCATION OR OTHER DISCIPLINE	13
005.01	Scope	13
005.02	Notice of Action	13
005.03	Effective Date of Decision	13
005.04	Request for Hearing	13
005.05	Answers and Other Responses	14
005.06	Notice of Hearing, Form	14
005.07	Setting Hearings	14
006	PETITIONS FOR DISCIPLINE AND RELATED ACTIONS	15
006.01	Petitions for Discipline	15
006.02	Post-Hearing Actions for Further Discipline	17
006.03	Post-Hearing Applications for Modification of a Term or Condition of Probation or a Limitation of an Order of Discipline	17
006.04	Petitions for Reinstatement after Discipline	19
006.05	Actions Under 71-161.12 to 71-161.19	20
007	PROCEDURES IN SPECIAL CASES	28
007.01	Summary Suspension or Limitations	28
007.02	Show Cause Proceedings	29
007.03	Reinstatements Generally	29
008	HEARING OFFICERS	30
008.01	Appointment of a Hearing Officer	30
008.02	Duties	30A
009	PLEADINGS AND OTHER FILINGS	32
009.01	General Requirements for all Pleadings and other Filings	32
009.02	Petitions	34
009.03	Answers	34
009.04	Demurrer	34
009.05	Special and General Appearances	34
009.06	Reply	34
009.07	Amendments	35
009.08	Motions	35
009.09	Change in Time for Pleadings	35
009.10	Service of Pleadings	36
009.11	Withdrawal of Pleadings	36
009.12	Withdrawal of Counsel	38
010	PREHEARING PROCEDURES	37
010.01	Consolidation	37
010.02	Discovery	37
010.03	Extension or Shortening of Time for Discovery	37
010.04	Access to Examination	37
010.05	Discovery of Examination During Appeals	38
010.06	Access to Other Examination Materials	39
010.07	Notions and Other Matters; Hearing	39

010.08	Subpoenas	40
010.09	Continuances	42
010.10	Briefs	43
010.11	Case Progression	43
010.12	Prehearing Conferences	43
010.13	Settlements	45
010.14	Dismissal	48
010.15	Request for Rules of Evidence	49
010.16	Request for Filing and Serving Exhibits Prior to Hearing	50
010.17	Requests for Sequestration of Witnesses	50
010.18	Hearings by Teleconference	50
011	EVIDENCE	51
011.01	Admissibility Generally	51
011.02	Affidavits	51
011.03	Evidence Made Part of the Record	51
011.04	Substitution of Copies	51
011.05	Official Records	52
011.06	Evidence under a Protective Order	52
011.07	Examination of Witnesses	52
011.08	Rebuttal Evidence	52
011.09	Objections	52
011.10	Offers of Proof	53
011.11	Official Notice	53
012	HEARINGS	54
012.01	Public Attendance	54
012.02	Broadcasting Hearings	54
012.03	Hearing Decorum	55
012.04	Order of Proof	55
012.05	Basic Stages of Hearing	55
012.06	Opening Statements and Closing Arguments	56
012.07	Stipulations or Hearing by Written Submission	56
012.08	Oath or Affirmation	57
012.09	Direct Testimony by Parties Appearing W/out Counsel	57
012.10	Recesses	57
012.11	Briefs	57
012.12	Late Submissions	57
012.13	Reopening a Case	57
013	DECISIONS	58
013.01	Decisions Generally	58
013.02	Evaluation of Evidence	58
013.03	Sanctions-Considerations	58
013.04	Decisions; Taxation of Costs	59
014	RECONSIDERATION OF DECISION	60
014.01	Circumstances	60
014.02	Notions for Rehearing, Jurisdiction	60
014.03	Notion	60

014.04	Hearing	60
014.05	Briefs	60
014.06	Decision	60
014.07	Basis for Reconsideration	60
014.08	Procedure	61
015	APPEALS	62
015.01	By Whom	62
015.02	When	62
015.03	Procedure	62
015.04	Enforcement of the Decision (Stay)	62
015.05	Record on Appeal	62
015.06	Costs of Record	63
016	REPEAL OF FORMER RULES	63

ATTACHMENTS

- 1 Glossary of Terms
- 2 Sample Petition for Reinstatement
- 3 Sample Notice of Service
- 4 Sample Request for Rules of Evidence
- 5 Sample Petition under 71-161.14

TITLE 184 - NEBRASKA DEPARTMENT OF HEALTH

CHAPTER 1 - RULES OF PRACTICE AND PROCEDURE OF THE DEPARTMENT OF HEALTH FOR ADMINISTRATIVE HEARINGS

001 GENERAL

001.01 Definitions. The following definitions shall apply as used throughout these rules and regulations. Other terms common to the administrative process are defined for explanatory purposes in a glossary of terms attached as Attachment 1 of these regulations.

001.01A Applicant means any person who makes application to the Department for a license, certificate, registration, permit or any other authority, permission or approval of any kind that the Department is authorized by law to grant or deny.

001.01B Application means a request for any permission or authority that the Department is empowered to grant or deny, in whole or in part, including, but not limited to:

001.01B1 The issuance, renewal or reinstatement of, any license, certificate, permit, or registration;

001.01B2 The issuance, renewal, or reinstatement of any form of approval;

001.01B3 The issuance or renewal of any waiver, exemption or variance; or

001.01B4 The amendment, correction, or issuance of a vital record.

001.01C Board means a publicly appointed body created by law, chosen to perform a public function related to Department programs.

001.01D Complaint means a report to the Department of an alleged violation of statute or regulation made to initiate an investigation by the Department.

001.01E Contested Case means a proceeding before the Department in which the legal rights, duties, or privileges of specific parties are required by law or constitutional right to be determined after hearing before the Department.

001.01F Decisionmaker means the employee of the Department who issues a preliminary order or decision on behalf of the Department that becomes the subject of the contested case.

001.01G Department means the Department of Health.

001.01H Director means the Director of Health.

001.01I Hearing Officer means the Director or an individual designated by the Director to conduct a hearing, contested case, or other proceeding, pursuant to the Administrative Procedure Act, Neb. Rev. Stat. '84-901 et seq. whether designated as the presiding officer, administrative law judge, or some other title designation.

001.01J Party means the person by or against whom an administrative action is brought or a person allowed to intervene in an administrative proceeding.

001.01K Person means bodies politic and corporate, individuals and partnerships.

001.01L Petition means the initial document filed by or with the Department that sets forth a claim and request for Department action.

001.01M Petition for Discipline means the initial pleading in an action for discipline or a motion for revocation of probation or other discipline for violation of an order of discipline against a licensee or certificate holder filed pursuant to Neb. Rev. Stat. '71-149 et seq.

001.01N Pleading means any petition, answer, reply or response, notice, motion, stipulation, objection, discovery document, orders, decisions or other formal written document filed in any proceeding before the Department.

001.01O Public Record means and includes all records and documents, regardless of physical form, of or be longing to the Department, except where any statute provides that particular information or records shall not be made public.

001.01P Rule or Regulation means any rule, regulation or standard issued by the Department certified and filed with the Secretary of State of the State of Nebraska under the Nebraska Administrative Procedure Act, Neb. Rev. Stat. '84-901 to 84-920.

001.01Q Uniform Licensing Law means those sections of the Nebraska Revised Statutes cited in Neb. Rev. Stat. '71-101.

001.02 Scope. These rules and regulations shall govern administrative hearings conducted by or before the Department except those in 001.02C.

001.02A Applicability to Pending Actions. Generally speaking, the procedural rules to be applied in pending cases are those in effect at the date of the hearing and not those in effect at the time the act or violation charged is alleged to have taken place.

001.02B General Applicability. These rules are intended to govern the administrative proceedings conducted by the Director or designee which are for the purpose of adjudicating contested cases.

001.02C When Not Applicable. These rules and regulations do not apply:

001.02C1 To the promulgation, amendment or repeal of any regulation under Department authority (see 184 NAC 3);

001.02C2 To any declaratory ruling that the Department is empowered to make (see 184 NAC 2);

001.02C3 To the extent that statutes or regulations require a different procedure or standard in particular cases.

001.02D When Silent. In the absence of a specific statute, rule and regulation or order of the Department as to a procedure, the statutes for civil procedures and practices for district courts of this state and the rules of the Nebraska Supreme Court for proceedings in district courts shall apply.

001.02E Director Designee. References throughout these regulations to decisions by the Director or a designee of the Director are not intended to define the law on proper delegation by the Director of authority to make final decisions. Generally speaking, the Director holds the authority to issue final decisions

in contested cases or decisions which terminate or are dispositive of a contested case. Delegation may be made by the Director to the extent permitted by law in particular cases.

001.03 Time, Computation. In computing time prescribed or allowed by these rules and regulations or by any applicable statute in which the method of computing time is not specifically provided, days will be computed by excluding the day of the act or event, and including the last day of the period. If the last day of the period falls on a Saturday, Sunday, or state holiday, the period shall run until the end of the office hours of the Department on the next working day. Office hours are from 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding state holidays.

001.04 Informal Procedures. Matters which under the law may be acted upon without a hearing may be handled by correspondence or conference.

001.05 Offices. The offices of the Department are located on the third floor of the Nebraska State Office Building, 301 Centennial Mall South, Lincoln, Nebraska.

001.06 Practice of Law. Practice of law before the Department is governed by the applicable Revised Statutes of Nebraska and the decisions of the Nebraska Supreme Court. These rules shall not, however, interfere with or prohibit anyone from transacting his or her own business before the Department.

001.07 Ex Parte Communications.

001.07A Defined. Ex parte communication shall mean an oral or written communication which is not on the record in a contested case with respect to which reasonable notice to all parties was not given. Filing and notice of filing provided under subdivision (6)(d) of section 84-914 shall not be considered on the record and reasonable notice for purposes of this subdivision. Ex parte communication shall not include:

001.07A1 Communications which do not pertain to the merits of a contested case;

001.07A2 Communications required for the disposition of ex parte matters as authorized by law;

001.07A3 Communications in a rate making or rule making proceeding; and

1994

001.07A4 Communications to which all parties have given consent.

001.07B Prohibitions; When Applicable. Ex parte prohibitions apply while a matter is pending. For purposes of this section, a matter is "pending" before the Department from the time a petition is filed or a request for hearing is received in response to a notice of Department action until the matter is finally disposed of within the agency through dismissal, settlement, the filing of a court appeal or expiration of the statutory period for doing so, or by such other mechanism as is provided by law. These definitions also apply to any proceedings for further relief subsequent to final disposition. See e.g. sections 006.02, 006.03 and section 014. Nothing herein shall be intended to preclude the Director, other person or persons responsible to make a final decision, hearing officer, staff attorney or other assistant from declining to engage in communications about the merits of a case prior to the time specified in this section.

001.07C Prohibitions; To Whom Applicable.

001.07C1 Parties and Public. No party in a contested case or other person outside the agency having an interest in the contested case shall make or knowingly cause to be made an ex parte communication to the hearing officer or to an agency head or employee who is or may reasonably be expected to be involved in the decision making process of the contested case.

001.07C2 Persons in Decision Making Roles. No hearing officer or agency head or employee who is or may reasonably be expected to be involved in the decision making process of the contested cases shall make or knowingly cause to be made an ex parte communication to any party in a contested case or other person outside the agency having an interest in the contested case.

001.07C3 Investigators. No agency head or employee engaged in the investigation or enforcement of a contested case shall make or knowingly cause to be made an ex parte communication to a hearing officer or agency head or employee who is or may reasonably be expected to be involved in the decision making process of the contested case.

001.07D Types.

001.07D1 Oral Communications. Unless required for the disposition of matters authorized by law, no party or his or her attorney shall discuss any aspect of a pending case other than scheduling or a similar matter with the Director, Hearing Officer, or other person assigned to render a proposed or final decision in the case, or to advise or assist either, without the opposing party or his or her attorney, unless, after notice or request, the opposing party or attorney fails or refuses to attend and the Director or Hearing Officer is so advised.

001.07D2 Written Communications. Unless required for the disposition of matters authorized by law no party or his or her attorney shall deliver to the Director or Hearing Officer or other person assigned to render a proposed or final decision in the case or to advise or assist either of them, any letter, memorandum, brief, or other written communication without concurrently delivering a copy to the opposing party or opposing counsel, when represented.

001.07E Contacts Not Considered. In determining the outcome of a case, neither the Director nor any Hearing Officer shall consider any ex parte oral or written communications from a party, a party's attorney, or proposed witnesses or any other person who has a direct or indirect interest in the outcome about any substantive aspect of a pending case. Only matters made part of the record of a contested case shall be considered.

001.07F Disclosure of Contacts. The hearing officer or agency head or employee who is or may reasonably be expected to be involved in the decision making process of the contested case who receives or who makes or knowingly causes to be made an ex parte communication set forth in 001.07C1 to 001.07C2 of this section shall file in the record of the contested case:

001.07F1 all such written communications;

001.07F2 memoranda stating the substance of all such oral communications;
and

001.07F3 all written responses and memoranda stating the substance of all oral responses to all the ex parte communications.

The filing shall be made within two working days of the receipt or making of the ex parte communication. Notice of the filing, with an opportunity to respond shall be given to all parties of record.

001.08 Copies of Rules and Regulations. Copies of the rules and regulations in force and effect for the Department shall be made available to all interested persons, on request. Copies of 184 NAC 1 and copies of other Department regulations shall be furnished at a price fixed to cover costs of publication and mailing. The Department may furnish the same without charge if funds are available.

001.09 Certified Copies of Rules and Regulations. Official copies of any Department rules and regulations, certified as such by the Secretary of State, are available from the offices of the Secretary of State, Regulations Division.

002 COMPLAINTS AND INVESTIGATIONS

002.01 Making a Complaint. Any person may make a complaint and request investigation of an alleged violation of statutes the Department has authority to enforce or violation of regulations promulgated and adopted by the Department. Complaints may be submitted in writing, by telephone, or by personal visit to the offices of the Department. Persons making a complaint may be asked to fill out a form. Any unwritten complaint will be put in written form by the Department. The complaint should state in a reasonably specific manner the basis for the person's belief that a violation of a statute or regulation has occurred.

002.02 Review of Complaints. Upon receipt of a complaint, the Department will evaluate the complaint and determine whether to conduct an inspection or investigation, as appropriate.

002.02A In determining whether to investigate a complaint, the Department considers such things as:

002.02A1 whether the complaint pertains to a matter within the Department's authority;

002.02A2 whether the circumstances indicate that a complaint is made in good faith and is not malicious, frivolous, or vexatious;

002.02A3 whether the complaint is timely or has been delayed too long to justify present examination of its merit;

002.02A4 whether the person complaining would be a necessary witness if action were taken and is willing to identify himself or herself and come forward to testify; and

002.02A5 whether the information provided or in the knowledge of the person complaining is sufficient to provide a reasonable basis to believe that a violation has occurred or to secure necessary evidence from other sources.

002.02B Review by Attorney General. The Bureau of Examining Boards shall provide the Attorney General with a copy of all complaints it receives and advise the Attorney General of investigations it makes which may involve any possible statutory or regulatory

violation by the licensee or certificate holder. The Attorney General shall then determine which, if any, statutes or regulations the licensee or certificate holder has violated and the appropriate legal action to take.

002.03 Powers of the Department. The Department may through its head, any deputy, assistant or employee, when authorized by its head:

002.03A1 make a thorough investigation into all the books, papers and affairs of any person, firm or corporation when in the judgment of the Department such examination is necessary to the proper performance of its duties and the efficient enforcement of the law, and in so doing to administer oaths and affirmations and to examine on oath or affirmation any person, officer, agent or clerk of any firm or corporation touching the matters which, in the judgment of the Department, ought to be inquired into;

002.03A2 examine and summon and compel by attachment the attendance of any person or persons in this state to testify under oath before the Department or any deputy, any assistant or employee thereof in relation thereto; and

002.03A3 seek an inspection warrant pursuant to Neb. Rev. Stat. ' ' 29-830 to 29-835 when consent to entry for inspection has been refused, or, in investigations involving the Controlled Substances Act, Neb. Rev. Stat. ' 28-401 et seq., when there is reason to believe that consent would be refused if requested.

002.04 Confidentiality.

002.04A Complainant. The identity of a person making a complaint will not be disclosed without his or her consent unless permitted by law and consistent with 002.04B1, below.

002.04B Investigation Files. Investigational files and materials are public records and are available to the public unless exempted by statute.

002.04B1 Discretion. Investigational files may be withheld from disclosure or disclosed under 84-712.05(5) to serve the ends of justice or in the public interest.

002.04B2 Exceptions under Uniform Licensing Law.

002.04B2a Complaints, investigational records, reports and files of any kind pertaining to alleged violations of statutes or regulations governing persons licensed or certified under Uniform Licensing Law are not public records unless made part of the record of a contested case. Reports made to the Department under mandatory reporting laws for practitioners, members of their profession, other professions, and health care facilities, peer review organizations and professional associations are treated in the same manner as investigational files.

002.04B2b Investigational records, reports and files pertaining to an application shall not be a public record until action is taken to grant or deny an application and may be withheld from disclosure thereafter under section 84-712.05.

002.04B2c Reports by insurers of possible violations shall, to the extent they contain or relate to privileged communications between patient and practitioner, be treated by the department as privileged and shall be considered to be part of the investigational records of the department. Such reports may not be obtained by legal discovery proceedings or otherwise disclosed unless the privilege is waived by the patient involved or the reports are made part of the record in a contested case under section 71-154, in which case such reports shall only be disclosed to the extent they are made part of such record.

002.04B3 Nursing Homes. The findings of the inspection of a nursing home with respect to compliance by any nursing home with the provisions of sections 71-2017 to 71-2029 and 71-6008 to 71-6037 and any rules and regulations adopted and promulgated pursuant thereto shall be made available to the public, together with the nursing home's response to any allegations, in a readily available form and place not later than twenty-one working days after the findings are made available to the nursing home. When the findings are made available to the public they shall include no

1994

reference to any cited violation which has been corrected to the department's satisfaction unless the same reference also clearly notes that the violation has been corrected. Other information relating to any nursing home obtained by the department through reports, investigations, complaints, or as otherwise authorized by sections 71-2017 to 71-2029 and 71-6008 to 71-6037 and rules and regulations adopted and promulgated pursuant thereto, which is not a part of the department's findings from an inspection of the nursing home, shall not be made available to the public except in proceedings involving the citation of a nursing home.

002.04B4 Courts. Reports by county and district courts to the Department beginning July 1, 1995, of the conviction of persons licensed by the Department or of judgment against such persons arising out of claims of professional liability shall be public records.

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003 COMMENCEMENT OF PROCEEDINGS

003.01 How Initiated; Parties. A contested case begins if proper delivery of notice or request for hearing, as applicable, is obtained, by:

003.01A Timely request for hearing after the issuance of written notice by the Decisionmaker of the denial of an application either totally or partially. The sole parties to a denial action shall be the applicant, as appellant, and the Department as appellee.

003.01B Timely request for hearing after the issuance of written notice by the Decisionmaker of refusal to renew a license, certificate or other form of approval. The sole parties to an action involving refusal of renewal shall be the holder of the license, certificate or other approval, as appellant and the Department, as appellee.

003.01C The filing of a petition for discipline. The sole parties shall be the State of Nebraska on the relation of the Attorney General, as plaintiff, and the licensee or certificate holder, as defendant.

003.01D Timely request for hearing after the issuance of written notice by the Decisionmaker of revocation, suspension, citation or other discipline. The sole parties shall be the Department, as plaintiff, and the licensee, certificate holder, permittee, or holder of other approval, as defendant.

003.01E Except as provided in 006.04, timely request for hearing after denial of an application or a petition for reinstatement of a license, certificate or other form of authority. The sole parties shall be the person requesting reinstatement, as petitioner, and the Department, as respondent.

003.01F Timely request for hearing after the issuance of an administrative order by the Decisionmaker compelling or prohibiting performance of an action by any person. The sole parties shall be the Department, as plaintiff, and the person to whom the order is directed, as defendant.

003.01G The filing of a timely request for appeal of a decision by a person or entity, other than the Department, which the Department is authorized by law to review. The sole parties shall be the person requesting

review, as appellant, and the person whose decision is the subject of review, as appellee.

003.01H An Order to Show Cause why the Department should not take disciplinary or other action against a person. The sole parties shall be the Department as petitioner, and the person to whom the order is directed, as respondent.

003.01I Such other actions as may require a hearing as provided by law or constitutional right.

003.02 Hearing, Not Required.

003.02A Notwithstanding the procedures set forth in these regulations for hearing, an evidentiary hearing is not required:

003.02A1 if there are no issues of material fact.

003.02A2 if an application for any form of approval cannot be granted because it contains information showing on its face that the applicant does not meet statutory requirements for approval.

003.02A3 if an application is denied, renewal of a form of approval refused, or an approval revoked solely for failure to submit a complete application by failure to pay a required fee, to submit a required document, or to make such other submission that is required as a condition for approval or continued approval.

003.02A4 if a request for hearing is received after the time for filing the request has expired so that a preliminary decision has become final.

003.02B Procedure for Notice. If it is known at the time of the initial action of the Department that a matter is one that does not require an evidentiary hearing, the Department shall include in its preliminary notice of action a statement advising the applicant, licensee, certificate holder, permittee or other holder of approval that no evidentiary hearing will be held, the basis for this determination and the method to challenge the determination. A party shall challenge by filing a request for hearing in the manner and within the time provided in section 005.04, which shall also include notice that the party wishes to dispute the department

1994

decision that no hearing is required. In other cases, the matter shall be disposed of by order of the Department on its own motion or upon motion by a party. If there are no issues of material fact in dispute, but there are contested issues of law, the Department may set the matter for oral argument, require briefs, or both.

003.03 Intervention. The Department shall allow intervention:

003.03A When a statute requires that a person be allowed to intervene as of right in an administrative proceeding before the Department, upon petition made in proper form and in a timely manner showing that petitioner qualifies as an intervenor under provision of law;

003.03B When a statute authorizes the Department to allow persons to intervene in an action before the agency, upon petition made at least five (5) working days before the hearing begins and a showing that the person seeking intervention has equal rights, duties, privileges, immunities or other equal interests that may be substantially affected by the proceeding;

003.03C The petition must meet the requirements for pleadings generally, and shall:

003.03C1 State the name, address, and telephone number of the person making the motion;

003.03C2 State the grounds for intervention;

003.03C3 Identify the claim(s) or defenses for which intervention is sought; and

003.03C4 Be served on all other parties at least five days before the hearing.

003.03D The hearing officer or designee may grant a petition for intervention at any time upon determining that the intervention sought is in the interests of justice and will not impair the orderly and prompt conduct of the proceedings.

003.03E If a petitioner qualifies for intervention, the hearing officer or designee may impose conditions upon the intervenor's participation in the proceedings, either at the time that intervention is granted or at any subsequent time. Conditions may include:

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11A

003.03E1 Limiting the intervenor's participation to designated issues in which the intervenor has particular interest demonstrated by the petition;

003.03E2 Limiting the intervenor's use of discovery, cross-examination, and other procedures so as to promote the orderly and prompt conduct of the proceedings; and

003.03E3 Requiring two or more intervenors to combine their presentation of evidence and argument, cross-examination, discovery, and other participation in the proceedings.

003.03F The hearing officer or designee, at least twenty-four hours before the hearing, shall issue an order granting or denying each pending petition for intervention, specifying any conditions and briefly stating the reasons for the order. The hearing officer or designee may modify the order at any time, stating the reasons for the modification. The hearing officer or designee shall promptly give notice of an order granting, denying, or modifying intervention to the petitioner for intervention and to all parties.

003.03G Except as provided in 003.03A or 003.03B, intervention shall not be permitted.

004 APPLICATIONS

004.01 Application: How Made. An application shall be made on forms prescribed by the Department. No application shall be considered to be complete for purposes of Department review unless and until it is accompanied by all supporting data required by applicable statutes and rules and regulations of the Department.

004.02 Procedure When Incomplete. Except where otherwise provided by statute or regulation, the Department shall, within 30 working days of receipt of an application, notify an applicant if his or her application is incomplete and the information necessary to complete the application. An applicant shall have 30 days from the date of mailing of said notice in which to submit the information necessary to complete the application. If the Department does not receive the information within that period, it will not consider the application and will so notify the applicant. A new application will be required. The Department may grant additional time for applicants to complete their application in cases in which delay is caused because documents must be obtained from third parties or for other good cause. The time for Department action under 004.04 shall not begin until the application is complete.

004.03 Assistance by Department Staff, Advice. Department staff will make reasonable efforts to assist applicants in making applications by providing necessary forms and pertinent regulations governing the substance of applications and procedures for their processing and advising of their completeness as provided in 004.02.

004.04 Time for Department Action. Within one hundred fifty (150) days after an application is complete the Department will either issue a decision to grant the application or give notice to the applicant of denial and of the method and time to request hearing. An application may be granted without the necessity for holding a public hearing unless otherwise required by law.

005 DENIAL, REFUSAL TO RENEW, SUSPENSION, REVOCATION OR OTHER DISCIPLINE
GENERALLY

005.01 Scope. The procedures of this section are those generally applicable in actions involving denial, refusal to renew, discipline of licenses, certificates or other forms of approval. They are not applicable to petitions for discipline, covered under section 006, or when another regulation or statute calls for a different procedure.

005.02 Notice of Action. A denial, refusal to renew, suspension, revocation or other discipline may be made in the form of a notice, order or letter. The notice, order, or letter shall:

005.02A Provide the person affected reasonable notice of the factual basis for the action and of the statutory or regulatory provisions supporting the action;

005.02B Notify the person affected of his or her right to request a hearing and of the time and method for doing so; or, if hearing is not required, notice that no hearing will be held and the basis for that determination;

005.02C Be served by certified or registered mail, return receipt requested, except that in cases of renewal under 71-110 and 71-149, service may be made by regular United States mail, sufficient postage prepaid.

005.03 Effective Date of Decision. The decision of the Department shall become final thirty (30) days after the date the decision was mailed unless the person affected makes a timely request for hearing.

005.04 Request for Hearing. Subject to 003.02, an applicant, licensee, certificate holder, or holder of other form of approval shall be given an opportunity for hearing if hearing is requested in writing and filed with the Department within thirty (30) days of the date that the decision challenged was mailed. The request shall contain the person's name, address, and telephone number, and if represented by an attorney, the name, business address, and telephone number of the attorney, language indicating that a hearing is requested and identifying the decision on which he or she wishes to be heard, and, to the extent known, a description of the issues to be decided at hearing. The request may be made in the form of a letter or in the form of a pleading as described in section 009.

005.05 Answers and other Responses. The applicant, licensee, certificate holder, or holder of other form of approval may answer the allegations of the Department's notice of action. An answer is not required. If the party wishes to answer, it must be filed with the Department within thirty (30) days of the date the decision challenged was mailed. An answer may be included in the Request for Hearing. A demurrer or special appearance must be filed within ten (10) days of the date the decision challenged was served.

005.06 Notice of Hearing, Form. Notice of Hearing shall be provided in all cases in which a timely request for hearing has been submitted. The notice shall state:

005.06A The date and time of hearing;

005.06B The location of the hearing;

005.06C If determined at the time of notice, the Hearing Officer who will preside over the hearing; and

005.06D To the extent known, the issues involved. If, by reason of the nature of the proceeding, the issues cannot be fully stated in advance of hearing, or if subsequent amendment of the issues is necessary, they shall be fully stated as soon as practicable by prehearing order, by stipulation of the parties, or such other means as is appropriate.

005.07 Setting Hearings. The time and place of each formal hearing shall be set by the Department within thirty (30) days after receipt of a timely request for hearing. Hearings shall be held within ninety (90) days after receipt of a timely request for hearing unless continued for good cause.

006 PETITIONS FOR DISCIPLINE AND RELATED ACTIONS.

006.01 Petitions for Discipline.

006.01A By Whom Brought, Filing. In order for the Director to discipline a license or certificate, a petition for discipline shall be filed by the Attorney General in all cases. The petition shall be filed in the offices of the Director. The department may withhold a petition from public access for a period of five (5) days from the date of filing of the petition or until service is made, whichever is earliest.

006.01B Form. Petitions for discipline shall meet the requirements of 009.01 and its subsections and 009.02. Allegations pertinent to entry of an order for temporary suspension or limitation under 71-147.02 shall be made in the petition. The petition shall be amended in accordance with 009.07 if the facts supporting a temporary suspension or limitation arise after filing of a petition.

006.01C Setting the Hearing.

006.01C1 Generally Petitions shall be set for hearing upon filing. Except as provided in 006.01C2 hearings shall be held not less than thirty (30) nor more than sixty (60) days after the filing of the petition, unless continued for good cause.

006.01C2 Time for Hearing in Actions Involving Temporary Suspension or Limitation. When an order of temporary suspension or limitation is entered under 71-147.02, the petition for discipline shall be heard no later than fifteen (15) days from the date that the temporary limitation or suspension takes effect, unless continued upon the written request of the defendant.

006.01D Form of Notice. Hearing may be set by notice or order, which shall:

006.01D1 Advise the defendant that a petition for discipline has been filed;

006.01D2 State the date and time of hearing;

006.01D3 State the location at which hearing will be held;

006.01D4 Advise the defendant that all allegations in the petition shall be deemed denied, but that defendant may answer or otherwise plead to the petition if he or she so desires, and of the number of days for filing a responsive pleading;

006.01D5 Attach a copy of the petition for discipline; and

006.01D6 Where applicable, attach a copy of or include an order for temporary suspension or limitation.

006.01E Service on Defendant. The notice and petition for discipline (and order, where applicable) shall be served upon the defendant at least ten (10) days before the hearing. The notice may be served by any sheriff or constable or by any method specified in section 25- 505.01, or the Director may permit substitute or constructive service as provided in section 25-517.02 when service cannot be made with reasonable diligence by any of the methods specified in section 25-505.01.

006.01E1 Praecipe for Service. The plaintiff shall file a praecipe for service of a petition for discipline on the defendant stating the name of the party to be served, the address or addresses at which he or she may be found, and the method of service permitted by 006.01E to be used.

006.01E2 Voluntary Appearance. The defendant may file a voluntary appearance and thereby waive service as provided in this section.

006.01E3 Proof or Return of Service. The person serving the notice on the defendant must file a proof of service, stating the time, place, including the address if applicable, name of the person with whom the notice was left, method of service, or, if unable to serve, file a return of service with a statement of the reason for failure to serve. Service by a method or person permitted under 006.01E other than that specified by the plaintiff or failure to file a proof of return or delay in doing so shall not affect the validity of the service.

006.01F Service on Plaintiff. A copy of a notice of hearing may be served on the plaintiff by leaving a copy of the notice at the offices of the Attorney General or by regular United States mail.

006.02 Post-Hearing Actions for Further Discipline. Actions for revocation of probation or further discipline of a license, certificate, registration, or other form of approval for violation of a term of probation or a limitation or condition of an order of discipline may be brought by the Attorney General in all cases. Actions may be brought by petition, application, motion or other form of pleading and shall be submitted to the office of the Director for filing. Such actions shall proceed in the same manner and subject to the same requirements as an initial petition for discipline.

006.03 Post-Hearing Applications for Modification of a Term or Condition of Probation or a Limitation of an Order of Discipline.

006.03A Applications. A request for modification of a term or condition of probation or a limitation imposed by a final order in actions brought by a petition for discipline may be made by either party during the term of probation or limitation. The party making application shall file the same in the office of the Director.

006.03B Grounds. An application for modification of a term or condition may be made:

006.03B1 when a substantial change in circumstances has occurred such that an original term or condition of probation in a disciplinary order cannot reasonably be met at the place or in the time or manner ordered or other similar reason; or

006.03B2 to make clear the meaning and effect of a term or condition of probation or limitation in an order of discipline that is ambiguous or indefinite.

006.03B3 This procedure is not a substitute for or applicable to requests for reconsideration under section 014, to appeals described in section 015, or to actions for reinstatement or partial reinstatement of a license, certificate or other form of approval under 71-161.02 to 71-161.07.

006.03C Form and Content. The caption of an application for modification is the caption of the original action for discipline. An application shall meet the requirements of section 009.01 of these regulations and its subsections for pleadings generally, and shall include a statement of facts that support modification on the grounds alleged, that is, the facts demonstrating a substantial change in circumstances or the uncertainty or ambiguity in the order in meaning or effect.

006.03D Service of Application. The party making application shall cause a copy of the application to be delivered or mailed to the opposing party at time of filing and shall include a certificate of service in the application. For purposes of this section, "opposing party" means the plaintiff or defendant, as applicable, in the original action for discipline.

006.03E Hearing. An application shall be set for oral argument if requested by either party or the Director so orders. An evidentiary hearing shall be required only if there are disputed issues of fact.

006.03F Notice of Hearing.

006.03F1 Content. When an evidentiary hearing is required, the Department shall provide notice of hearing, which shall:

006.03F1a Identify that the subject of the hearing is an application for modification, and to the extent known, the issues for hearing;

006.03F1b State the date and time of hearing;

006.03F1c State the location at which hearing will be held; and,

006.03F1d If known, identify the hearing officer.

006.03F2 Service. The notice of hearing shall be served on the licensee by certified United States mail, return receipt requested at least ten (10) days prior to hearing. Service on the Attorney General may be made by regular United States mail.

006.04 Petitions for Reinstatement. A person whose license or certificate has been revoked, suspended, limited, or subject to other discipline may request that the Director reinstate his or her license or certificate after proceedings held in accordance with 71-161.02 to 71-161.07, (1) when the board for his or her profession enters a decision recommending reinstatement, or (2) when the board enters a decision recommending partial reinstatement (e.g., with limitations or conditions) and that person accepts the recommendation for partial reinstatement (i.e., does not appeal the board's decision to district court).

006.04A Request, When Made. The request for reinstatement shall be filed within thirty (30) days of receipt of the board's decision.

006.04B Request, How Made. The request for reinstatement shall be made by petition which shall contain the name, mailing address and telephone number of the petitioner, identification of the board and of the decision of the board, the relief sought, and the signature of the petitioner made before a Notary Public.

Such request may not be received or filed by the Director unless accompanied by the written recommendation of the board, including any findings of fact or order of the board; the application submitted to the board; the record of hearing, if any; and any pleadings, motions, requests, preliminary or intermediate rulings and orders, and similar correspondence to or from the board and the petitioner.

Such request may be made on the form provided by the Department, a copy of which is attached as Attachment 2 and made a part of these regulations or using a reasonable facsimile which meets the requirements of this section.

006.04C Review by the Director. The Director shall issue a decision on the request for reinstatement within one hundred fifty (150) days of the date the request is received by the Department. The decision of the Director shall be based upon a review of the record of the proceedings before the board. The Director shall not hold a second hearing. The Director may affirm the recommendation of the board and grant reinstatement or may reverse or modify the recommendation if the recommendation is in excess of statutory authority, made upon unlawful proceeding, unsupported by competent, material and substantial evidence in view of the entire record, or arbitrary and capricious.

006.04C1 If the Director affirms the recommendation of the board, the Director shall enter an order reinstating or partially reinstating the petitioner's license or certificate.

006.04C2 If the Director does not affirm the recommendation of the board, the Director shall enter an order denying reinstatement or in the case of partial reinstatement either deny or grant partial reinstatement of the petitioner's license. If petitioner does not accept such decision, he or she may appeal to the district court in accordance with the Administrative Procedure Act, Neb. Rev. Stat. '84-917.

006.04C3 Decisions of the Director shall be served on the petitioner by certified mail, return receipt requested.

006.05 Actions under 71-161.12 to 71-161.19. The following procedures shall apply in actions arising under 71-161.13 when, upon investigation of a complaint or on the basis of independent knowledge, the Director finds that reasonable cause exists to question the qualification of an applicant, a licensee, certificate holder, or registrant to practice or continue in practice because of habitual intoxication or dependency on or active addiction to alcohol or any controlled substance or narcotic drug, or physical or mental illness, deterioration or disability.

006.05A Report to Board. The Director shall cause a report of the finding and investigation to be submitted to the board in the profession or occupation for its review.

006.05B Appointment of Panel. The board shall review the record and, if it agrees that reasonable cause exists to question the qualification of the applicant, licensee, certificate holder, or registrant it shall:

006.05B1 Appoint a committee of three qualified physicians to examine the applicant, licensee, certificate holder, or registrant and to report their findings and conclusions to the board.

006.05B1a The physicians appointed shall be qualified by experience or training to evaluate the condition from which the applicant, licensee, certificate holder, or registrant may be suffering.

1994

006.05B1b Costs of evaluation by appointed physicians shall be borne by the department unless the final decision is adverse to the licensee, certificate holder or registrant, in which case such costs shall be taxed against the defendant. An applicant, licensee, certificate holder, or registrant may obtain and submit reports of evaluation by one or more physicians or his or her own choice at his or her own cost for the board's consideration in addition to those of appointed physicians. He or she shall complete such evaluations and submit such reports to the board within the time specified by the board.

006.05B2 Notify the applicant, licensee, certificate holder, or registrant of the finding of reasonable cause and of the appointment of physicians and the times and places to appear for evaluation.

006.05C Review of Results of Evaluation. The Board shall consider the findings and conclusions of the physicians and investigative record. If, on the basis of the record and the findings and conclusions of the appointed physicians the board finds that the applicant, licensee, certificate holder, or registrant is not qualified to practice or to continue in practice, as applicable, the board shall prepare a proposed certification to that effect and proposed recommendations to the Director for disposition. The board shall provide the applicant, licensee, certificate holder, or registrant with the proposed certification and proposed recommendations to the Director for disposition with notice of his or her right to hearing before the board. Notice shall be given in the manner provided in section 005.02.

006.05D Effective Date. The proposed certification of the board that the applicant, licensee, certificate holder, or registrant is not qualified to practice and its recommendations to the Director shall become the certification and recommendation of the board fifteen (15) days after their mailing unless the applicant, licensee, certificate holder, or registrant makes a timely written request for hearing before the board.

006.05E Request for Hearing. Subject to section 003.02, an applicant, licensee, certificate holder, or registrant shall be given an opportunity for hearing before the board if he or she requests hearing in writing and files the same with the Bureau of Examining Boards of the Department within fifteen (15) days of the date that the decision was mailed. The request shall meet the requirements of section 005.04 in content and form.

006.05F Hearing. Prehearing and hearing before the board shall be conducted in the manner provided in sections 005.06, 005.07, and 009 to 012 of these regulations.

006.05G Board Certification and Recommendation to the Director. The decision of the board shall be in writing and made in accordance with section 013 of these regulations.

006.05G1 When, on the basis of the evidence at hearing or upon the failure of the applicant, licensee or certificate holder to request hearing, the board finds the applicant, licensee, certificate holder, or registrant to be not qualified to practice or to continue in practice, the board shall certify that fact to the Director together with its recommendation to the Director for the denial, refusal to renew, limitation, suspension or revocation of the license or certificate.

006.05G2 When the board finds, on the basis of the evidence, that the applicant, licensee, certificate holder, or registrant is not suffering from a condition affecting his or her ability to practice and is otherwise qualified to practice or continue in practice, it shall certify that fact to the Director.

The board shall cause its certification, recommendations and the record of the proceedings before it to be submitted to the Director for disposition.

006.05H Director Review. Decisions shall be made based on the record made before the board; no evidentiary hearing shall be held before the Director. The Director may set the matter for oral argument on his or her own motion or motion of a party.

006.05H1 Upon the certification of the board that an applicant, licensee, certificate holder, or registrant is not qualified to practice or continue in practice, the Director shall so find him or her not qualified. The Director shall thereupon deny, refuse renewal, suspend, limit, or revoke the license, certificate, or registration in such manner and to such extent as the Director determines to be necessary for the protection of the public.

006.05H2 Upon the certification of the board that the applicant, licensee, certificate holder, or registrant is mentally or physically fit to practice or to continue in practice and if the person is otherwise qualified for licensure or certification, the Director shall cause the license, certificate, or registration to be issued or renewed or the investigation closed, as applicable.

006.05I Appeal and Effect of Order. Any applicant, licensee, certificate holder, or registrant has the right of appeal from an Order denying, refusing renewal of, suspending, limiting or revoking a license, certificate, or registration under 71-161.13. Appeal shall be taken in accordance with the Administrative Procedure Act and section 015 of these regulations. The decision of the Director shall continue in effect until:

006.05I1 The action is reversed on appeal; or

006.05I2 The cause for action no longer exists and the license, certificate, or registration is issued or reinstated as provided in 006.04L below.

006.05J Voluntary Surrender or Limitation. Nothing in this section shall be construed to preclude a licensee, certificate holder, or registrant and the Director from entering into an agreement for the voluntary surrender or limitation of a licensee, certificate, or registration under 71-161.11 at any time during proceedings under 71-161.13 prior to entry of the final Order of the Director.

006.05K Procedure on Refusal to Submit to Examination. The board shall notify the Director when an applicant, licensee, certificate holder, or registrant refuses to submit to physical or mental examination. Refusal to submit to a physical or mental examination requested by the board of examiners to determine qualification to practice or continue in practice is just cause for the Director automatically to deny an application, refuse renewal of the license, certificate, or registration or suspend the license, certificate, or registration until such physical or mental examination has been made. In such cases, the Director shall:

006.05K1 Provide written notice to the applicant, licensee, certificate holder, or registrant of the immediate denial, refusal to renew, or suspension of his or her license, certificate, or registration for refusal to submit to examination and of his or her opportunity for hearing, if applicable, on the issue of refusal.

006.05K2 Subject to the provisions of 003.02 of these regulations, provide the applicant, licensee, certificate holder, or registrant with opportunity for hearing on the denial, refusal to renew, or suspension if, within 15 days of the mailing of the notice of action, the applicant, licensee, certificate holder, or registrant makes written request for hearing meeting the requirements of section 005.04 of these regulations and section 003.02B, as applicable. If a hearing is appropriate, notice and hearing shall be provided in accordance with 005.06 and 005.07 and sections 009 to 013 of these regulations, except that hearing shall be held not more than 30 days after the Department's receipt of the request for hearing. Hearings shall not stay the effect of the action taken.

006.05L Procedure for Issuance and Reinstatement A license, certificate, or registration may be issued or reinstated, as applicable, when the cause for denial, refusal to renew, limitation, suspension or revocation under 71-161.13 no longer exists and if the person is otherwise qualified to practice or continue in practice.

006.05L1 Application. To obtain issuance or reinstatement of a license, certificate, or registration denied, refused renewal, limited, suspended or revoked under section 007.04, a person may seek issuance or restoration of the license, certificate or registration by:

006.05L1a Petition to the board to recommend reinstatement using the form attached as Attachment 3 and incorporated in these regulations when the license, certificate, or registration has been limited, suspended or revoked;

006.05L1b Submission of a sworn affidavit from a qualified physician that the cause for action no longer exists and that the applicant is fit and qualified to engage in practice and the report of said physician of his or her complete diagnostic evaluation and findings of the condition of the applicant; and

006.05L1c When the person has been denied or refused renewal of a license, certificate, or registration, application on the forms required for issuance or renewal, as applicable, in his or her profession or occupation, including payment of applicable fees.

006.05L2 Board Review. The board shall review the application or petition and other documents submitted to determine whether there are sufficient grounds to believe that the cause for action against the license, certificate, or registration no longer exists and the applicant/petitioner is otherwise qualified to practice or continue in practice. To make its determination, the board may:

006.05L2a Require submission of further documentation of the treatment or evaluation of the applicant/petitioner;

006.05L2b Appoint a physician or physicians to conduct diagnostic evaluation of the applicant/petitioner and to report the findings to the board.

006.05L2c Require the person to pass a written, oral, or practical examination or any combination of such examinations.

006.05L3 Board Findings.

006.05L3a Findings that Not Qualified or Partially Qualified. The procedures of 006.05C to 006.05G shall apply when the board determines:

006.05L3a1 That the cause for the action still exists.

006.05L3a2 That the applicant or petitioner is not otherwise qualified to practice.

006.05L3a3 That the condition of the applicant or petitioner or his or her other qualifications otherwise, or both, are not sufficient to merit full licensure or certification, but that he or she can practice or continue in practice safely under limitations or conditions.

006.05L3b Findings that Qualified. If the board finds, upon competent medical evidence, that the applicant or petitioner is qualified to engage in practice and the cause for denial, refusal to renew, limitation, suspension or revocation no longer exists, the board shall certify that fact to the director by written findings meeting the requirements of section 013 and shall cause the record of the proceedings to be submitted to the Director for action.

006.05L4 Director Action. The Director shall review the findings of the board and record of its proceedings. Decisions shall be based on the record made before the board; no hearing shall be held before the Director.

006.05L4a Action Upon Board Certification That Not Qualified Or Partially Qualified. The procedures of 006.05H1 shall be followed when the board certifies to the Director that the applicant or petitioner is not qualified to practice or is partially qualified.

006.05L4b Action Upon Board Certification That Qualified. When the board certifies that the basis upon which the action was taken no longer exists and that the petitioner is otherwise qualified to engage in practice the Director shall issue, return, or reinstate such license, certificate, or registration or remove any limitation or restrictions on the license, certificate, or registration.

007 PROCEDURES IN SPECIAL CASES

007.01 Summary Suspensions or Limitations. Under some statutes the Department is authorized to suspend, limit or take other action against a license, certificate, permit, registration or other form of approval to take effect immediately without advance notice or hearing, because of an imminent danger to public health, safety or welfare. In such cases, the following procedures shall apply unless a statute or other regulation (see e.g., Neb. Rev. Stat. ' 71-147.02 and section 006.01B) provides for a different procedure:

007.01A The notice of violations alleged shall be accompanied by an Order which shall:

007.01A1 Recite the basis for the immediate suspension, limitation or other action taken, i.e. the basis for the Department's finding that reasonable cause exists to believe that the violations alleged have occurred and are grounds for discipline, and for its determination that such violations constitute an immediate danger to the public requiring summary action;

007.01A2 Set the matter for hearing and notify the person against whom the action is taken of the date, time and location of hearing and issues for hearing.

007.01B The hearing shall be set to be heard within thirty (30) days of the date the Order is entered unless continued upon the written request of the party against whom the action is taken or upon joint motion of the parties.

007.01C The Order and Notice of Charges shall be served at least ten (10) days prior to the date set for hearing. Service shall be made by certified or registered mail, return receipt requested, by personal delivery or by leaving a copy at the person's usual place of residence with some person of suitable age and discretion residing there, or by other method permitted by law.

007.01D The suspension, limitation or other action taken shall remain in effect until thirty (30) days after the hearing is closed. If no decision has been reached within that time, the temporary suspension, limitation or other action shall terminate unless or until such time as a final decision is entered that imposes a like sanction.

007.02 Show Cause Proceedings. When a statute calls for initiation of a case by requiring a person to show cause why discipline should not be taken, the following procedure shall apply to the extent that the statute or regulations governing the matter do not provide for other procedures.

007.02A An Order to Show Cause shall be entered which shall:

007.02A1 Notify the person affected of the charges or claims that form the basis to believe that a violation of statute or regulation has occurred, including the factual basis for the belief and reference to the statutes or regulations alleged to be violated. Such notice may be included in the Order or in a Statement of Charges attached to the Order and incorporated by reference.

007.02A2 Set the matter for hearing and notify the person of the date, time, and location of hearing and other matters as provided in 005.06.

007.02B The Order shall be served by certified or registered mail, return receipt requested, or by personal delivery.

007.02C The hearing shall be held not less than 60 nor more than 90 days after the date that the Order to Show Cause is entered, unless continued for good cause.

007.02D The person affected shall be served with the Order and charges at least thirty (30) days before the date of hearing. The burden is on the person charged to show cause at the hearing why the Department should not proceed with a hearing on the alleged violations.

007.03 Reinstatement Generally. The procedures of section 005 apply to denials of petitions for reinstatement of a license, certificate or other form of approval except as provided in 006.04 or 007.04 or when a statute or other regulation provides for a different procedure in a particular case.

008 HEARING OFFICERS

008.01 Appointment of a Hearing Officer. Upon receipt of a timely request for hearing or the filing of a petition or other pleading initiating a contested case, the Director shall designate a Hearing Officer.

008.01A The Director may designate him/herself, an employee of the Department, an attorney, or any other individual to serve as Hearing Officer.

008.01B In designating a hearing officer, the Director shall consider the following:

008.01B1 A person who has served as investigator, prosecutor, or advocate in a contested case or in its prehearing stage may not serve as hearing officer or assist or advise a hearing officer in the same proceeding except as provided in 008.01B3.

008.01B2 A person who is subject to the authority, direction, or discretion of one who has served as investigator, prosecutor, or advocate in a contested case or in its prehearing stage may not serve as hearing officer or assist or advise a hearing officer in the same proceeding except as provided in 008.01B3.

008.01B3 If all parties consent, a person who has served as, or who is subject to the authority, direction, or discretion of one who has served as, investigator, prosecutor, or advocate in a contested case or in its prehearing stage may assist a hearing officer in the preparation of orders.

008.01B4 A person who has participated in a determination of probable cause or other equivalent preliminary determination in a contested case may serve as hearing officer or assist or advise a hearing officer in the same proceeding.

008.01B5 A person may serve as a hearing officer at successive stages of the same contested case.

008.01C The Director may designate in writing any person(s) employed by the Department to appoint Hearing Officers. Such designation(s) shall be of public record and available in the offices of the Director.

1994

008.01D The Director or his designee may substitute hearing officers at any time unless the Director or Hearing Officer determines that substitution would result in substantial prejudice to the rights of the parties, in which case a new hearing will be set or the case dismissed without prejudice to the right to bring a new action.

008.02 Duties.

008.02A Conduct Hearing. A Hearing Officer shall have the duty to conduct full, fair, and impartial hearings, to take appropriate action to avoid unnecessary delay in the disposition of proceedings, and to maintain order. He/she shall have all the powers necessary to that end, including any or all of the following powers:

008.02A1 To place witnesses under oath;

008.02A2 To rule upon objections and offers of proof and receive relevant, competent, and probative evidence;

008.02A3 To regulate the course of the proceedings and the conduct of the parties and their representatives;

008.02A4 To consider and rule upon procedural motions and issue discovery orders and protective orders in accordance with the rules of civil procedure except as may otherwise be prescribed by law;

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30B

008.02A5 To fix the time for filing briefs;

008.02A6 To take action necessary to maintain order;

008.02A7 To see that facts are fully developed, including witness examination, if needed; and

008.02A8 To take any other action consistent with the purpose of the law as administered by the Department and consistent with these rules.

008.02B Other Functions. A Hearing Officer may also be authorized by the Director (a) to conduct prehearing proceedings such as regulation of the discovery process, holding of prehearing conferences, hearing and ruling on procedural motions, or recommending rulings on substantive motions; (b) to recommend findings of fact, conclusions of law, disposition, or any combination of the three; (c) to issue subpoenas.

009 PLEADINGS AND OTHER FILINGS

009.01 General requirements for all pleadings and other filings.

009.01A Form. Except as provided in section 005 of these regulations, all pleadings and filings other than letters shall contain:

009.01A1 A caption, which shall include:

009.01A1a The venue, e.g.: "BEFORE THE DEPARTMENT OF HEALTH, STATE OF NEBRASKA".

009.01A1b The names and capacities of the parties.

009.01A1c The name of the pleading (e.g., petition, motion, etc.).

009.01A2 A description of all material facts as may be pertinent to the pleading, a request for whatever action or relief is being sought, references to applicable laws and regulations, and such further statements as may be necessary to explain the pleading or as are required by law.

009.01A3 The signature of the party, or, when represented by an attorney, the signature of the attorney.

009.01A4 The name, address and telephone number of the party or his or her attorney, typed or hand-printed beneath the signature. Attorneys shall also include their bar number.

009.01A5 In pleadings other than a petition, a certificate of service, signed by the party, his or her attorney, or other person who serves the pleading. The certificate shall identify the pleading, the names and addresses of all persons on whom the pleading or other filing was served, describe the method of service, and state the date the pleading was mailed or service was otherwise made.

009.01B Size and Paper. All pleadings and other filings shall be made on white, letter-sized (8 1/2 x 11) paper of standard weight.

1994

009.01C Print. All pleadings shall be legibly typewritten, mimeographed, photostatically reproduced, printed, or handwritten. If handwritten, they must be written in ink. Only one side of a page shall contain any writing.

009.01D Attachments. Documents attached to a pleading shall be securely fastened to the pleading and shall meet the requirements of 009.01B and 009.01C, unless otherwise approved by the Director, or Hearing Officer.

009.01E Filing. Except as otherwise provided in these regulations, pleadings and other filings shall be filed in the office of the Director. Filing may be accomplished by personal delivery or by mail. Filing may also be made by FAX, at sender's cost, but the original pleading and copies must be mailed or delivered to the Department within five (5) days thereafter. Filings will be received during regular office hours of the Department. Any pleading received after regular office hours shall be stamped in as received the following work day.

009.01F Number of Copies. In addition to the original document, two (2) copies of any pleading or other filing shall be delivered to the Department for Department use.

009.01G Reception of Pleadings. The Department shall stamp all pleadings or other filings as "RECEIVED" and with the date of filing. No pleading will be considered received, regardless of stamping, that does not comply with the format requirements of Section 009, unless non-compliance is waived by the Department. Waiver may be made affirmatively or by failure of the Department to notify the filing party of non-compliance within seven (7) days of receipt of the pleading.

009.01H Requests for Receipts. A party may request a receipt for any filing made by that party. Request may be made by letter or verbally. The request must be accompanied by an extra copy of the document for stamping and return.

009.01I Location of Files; Official Record . After filing and stamping, original pleadings and other filings are forwarded to and maintained by the bureau or division of the Department responsible for administration of the program to which the filing relates. The official record of the proceeding shall consist of those documents described in 015.05 and shall be maintained for at least four (4) years following the date of the final order. Any person who wishes to review the official record of a proceeding before the Department may request access to the file in the appropriate bureau or division of the Department. Organizational charts for the Department may be requested in the office of the Director.

009.02 Petitions. In addition to the requirements of 009.01A for pleadings generally, a petition shall:

009.02A Contain a statement of the basis for the jurisdiction of the Department, and the capacity of the party to initiate the proceeding.

009.02B Allege the ultimate or issuable facts to be established;

009.02C Separately number and state each cause of action, if the petition contains more than one cause of action.

009.03 Answers. Answers are permitted but not required in proceedings before the Department. Except as provided in 005.05, a party wishing to answer must do so within ten (10) days of service of a petition or other initial pleading. If no answer is filed, the allegations of a petition or other initial pleading shall be deemed denied.

009.04 Demurrer. Demurrers may be filed in proceedings before the Department. Demurrers shall meet the requirements of Neb. Rev. Stat. ' ' 25-806 to 25-809, except that a demurrer must be filed within ten (10) days after service of the petition.

009.05 Special and General Appearances. If a defending party challenges the jurisdiction of the Department over his or her person, the issue may be raised by a special appearance. Any defects in service must be specified in the special appearance. A special appearance must be filed within ten (10) days of service of the petition. If any other issue is raised, including the jurisdiction of the Department over the subject matter, the appearance is general and special appearance is waived. See, State v. Westover, 107 Neb. 593 (1922).

009.06 Reply. A reply to an answer may be filed. Replies shall meet the requirements of Neb. Rev. Stat. ' 25-820. A reply must be filed within five (5) days after the filing date of the answer.

009.07 Amendments.

009.07A Of a Petition. A plaintiff may amend his or her petition without permission of the Director or Hearing Officer at any time before an answer is filed or is due, but must give notice to defendant or his attorney. In all other cases, a plaintiff must move the Director for permission to amend.

009.07B Supplemental Pleadings. Either party may be allowed, on notice, and under such terms as the Director or Hearing Officer may prescribe, to file a supplemental petition, answer, or reply alleging facts material to the case occurring after the former petition or complaint, answer, or reply was filed.

009.07C Generally. The Director or Hearing Officer may, either before or after entry of findings and in furtherance of justice, upon such conditions as he deems proper, permit amendment of pleadings where a mistake appears or where amendment does not materially change the parties' claim or defense.

009.07D To Conform To Proof. Where a variance between allegations and proof at hearing are not material (i.e., have no prejudicial effect on the adverse party), a pleading may be amended to conform to the proof at hearing with the permission of the Director or Hearing Officer.

009.08 Motions. Motions shall conform to the requirements of statutes applicable in civil actions in the district courts of this state, except that motions to strike or to make more definite and certain shall be filed within ten (10) days of service of the pleading.

009.09 Changes in Time for Pleadings. The Director or Hearing Officer may, for good cause shown, extend time for pleading. Requests for extension of time must be made by motion, and must be filed on or before the date the pleading is required to be filed. The Director or Hearing Officer may also order a shorter time for pleading that is provided in these rules on his or her own motion or motion of a party to assure that the pleading process is complete before hearing.

009.10 Service of Pleadings. All pleadings and other filings must be served on all parties to the proceeding. Except as otherwise provided, service may be made by hand delivery or by regular United States mail, sufficient postage prepaid. Whenever a party has the right or is required to do some act or take some proceedings within a prescribed period after the service of a notice or other paper upon him or her and the notice or paper is served upon him or her by mail, three days shall be added to the prescribed period. Service upon the attorney of record shall be deemed to be service on the party represented by that attorney.

009.11 Withdrawal of Pleadings. Once filed, no pleading or other filing may be withdrawn from the record without the permission of the Director for good cause shown.

009.12 Withdrawal as Counsel. To withdraw as counsel for a party, attorneys shall file a Notice of Withdrawal and serve the same upon opposing counsel and the party affected. Notices shall be filed not later than three (3) work days prior to hearing unless good cause is shown for delay.

010 PREHEARING PROCEDURES

010.01 Consolidation. Whenever two or more actions are pending before the Department between the same or related parties or involving substantially the same facts or issues of law, the actions may be consolidated. Either party may, on motion and notice to the adverse party, require him or her to show cause why the cases should not be consolidated. The Department may also, on its own motion, enter an order to show cause to both parties. If good cause is not shown, the actions shall be consolidated.

010.02 Discovery. Discovery may be made in proceedings before the Department in the same manner as discovery in civil actions in the district courts of this state. Discovery shall be governed by the Nebraska Rules of Discovery adopted by the Nebraska Supreme Court, except that responses, answers or objections to discovery must be filed within fifteen (15) days of the date of service of the request. A party need not file a copy of the discovery request unless and until objection is made or a motion to compel discovery is filed, but he or she shall file a Notice of Service that includes the caption of the case and meets the requirements for a certificate of service as set forth in 009.01A5. A sample Notice is attached as Attachment 4.

010.03 Extension or Shortening of Time for Discovery. The Department may extend or shorten time for discovery upon motion of a party for good cause shown or upon its own motion by progression order or other order.

010.04 Access to Examination. All persons whose applications for licensure, certification or registration or other form of approval are denied due to failure of a required examination may review the examination questions and their answers with respect to questions marked wrong or given partial credit. Review is subject to the following conditions:

010.04A Review may take place only after results of such examination have been issued by the Department.

010.04B Photographic identification of the applicant must be provided to the Department representative.

010.04C Review must take place in the offices of the Department during regular business hours.

010.04D Review may take place only in the presence of a

representative of the Department. A representative of the appropriate governing Board may also be present.

010.04E Neither the examination nor the answer sheet may be taken from the site designated for review.

010.04F Neither examination questions nor answers may be copied. Notes may be made but shall be limited to the question number and any objections, challenges or questions concerning examination questions and answers. Notes shall be reviewed and may be copied or may be confiscated by the Department if, in the opinion of such representative, the notes are likely to compromise the integrity of the examination.

010.04G No questions may be asked of or answered by the Department or Board representative during review concerning the examination questions or answers. Questions, objections, or challenges may be submitted in writing for consideration.

010.04H The examinee may have his or her attorney present during review or authorize, in writing, such attorney or other designee to conduct review in his or her absence. Review by counsel or any other designee of the examinee shall be subject to the same conditions and terms as those for the examinee.

010.05 Discovery of Examination During Appeals. Unsuccessful examinees in the process of appeal of the denial of a license, certificate or other form of approval for failure of the required examination may review their own answer sheets, subject to the conditions set forth in 010.04, and the questions and model answers for questions marked wrong or not given full credit on their answer sheets. No copies of examination materials shall be provided except upon order of the Director of Health or a court of competent jurisdiction. If the number of wrong answers is so great that release of copies of such records will jeopardize the security of the examination, or if access to and/or copies of the questions is sought, the Director, on motion, may order disclosure of such records as are relevant under such conditions as are warranted in the circumstances. Conditions on records found by the Director to be subject to disclosure may include, but are not limited to:

010.05A Restrictions on who may possess the copies;

010.05B Restriction on the number of copies thereto which may be made;

010.05C Restriction on distribution of any copies provided;

010.05D Restriction of the persons who may review the material or copies thereof, including limitations on the examinee;

010.05E Procedures for maintaining security of the copies and for documenting or logging access provided;

010.05F Security of the examination during hearing and further appeal; and/or

010.05G Other measures as may be deemed necessary to ensure that security is maintained.

010.06 Access to Other Examination Materials. Except as provided in 010.04 and 010.05, any person may have access to public records concerning examinations and their development, or statistical information available, if any, relating to examination results.

010.07 Motions and other Matters; Hearing. All motions, special appearances, demurrers, and other similar pleadings shall be in writing and conform to the requirements for pleadings set forth in section 009 of these regulations. Such pleadings shall be set for hearing before the Director, designated Hearing Officer, or other designee if either party requests hearing or the Director, Hearing Officer or other designee so orders. Hearings shall be held within a reasonable time giving due regard to the nature of the motion or other pleading, the status of the case, and the scheduled date for formal hearing.

010.07A Privileges; Motion or Notice Required. When a party intends to assert a constitutional or statutory privilege on his or her own behalf or on behalf of others to refuse to testify, to disclose any matter, to produce any object or writing or to prevent another from being a witness or making other disclosure, the party must raise the issue by motion, notice, objection or pleading as necessary to preserve the privilege as provided by law. Briefs shall accompany the motion, objection, or pleading. See also sections 010.11, 010.12 and 011.01A, *infra*.

010.07B Process.

010.07B1 Obtaining a Hearing Date. The party intending to file a motion or other similar pleading for which a hearing is sought may contact the office of the Director to request an available date or dates for hearing on the motion or other pleading, and include a Notice of Hearing in the pleading. In no event may a party set a date for hearing without advance approval of the date by the Director, Hearing Officer, or other designee of the Director.

010.07B2 Notice of Hearing. The notice of hearing shall include the date, time, and location of hearing, and, where not included in the pleading to be heard, shall identify the subject matter of the hearing. At least three (3) days' advance notice shall be provided to the other party unless the parties agree to a lesser time.

010.07B3 Hearings on Motions. Hearings on motions or other similar pleadings may be held in person or by teleconference. They may be made on the record if so directed by the Hearing Officer or if requested by a party. A party who wishes a copy of the transcription of the record of the hearing shall obtain the same from the court reporter at his or her own cost.

010.08 Subpoenas.

010.08A Application Requirements. Subpoenas for the attendance of a witness or production of documents or things will be issued by the Department through the Director, a hearing officer, or such person designated by the Director, upon application by praecipe by a party. The praecipe for subpoena shall:

010.08A1 Contain the caption of the case;

010.08A2 Identify the name of the person to be served;

010.08A3 State the address(es) at which the person to be served may be found;

010.08A4 Specify the method of service if service by the Department is desired;

010.08A5 State the reason for subpoena (i.e., for deposition, for hearing);

010.08A6 Specify the date, time, and location at which the witness is to appear;

010.08A7 When for the production of documents or things (subpoena duces tecum), designate the books, papers, documents or things to be produced;

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40B

010.08A8 Except as provided in sections 010.08D and 010.08E, be accompanied by a draft made payable to the witness in an amount equal to the statutory fee for one day's attendance plus mileage computed at the rate allowed by law for travel by the most direct route from the witness's place of residence to the designated place for hearing or deposition and back for attachment to the subpoena; and

010.08A9 When service by the Department is requested, be accompanied by a draft made payable to the Department of Health, State of Nebraska, in an amount sufficient to pay the costs of service for the method of service designated.

010.08B Service of Subpoena. A party requesting issuance of a subpoena may make his or her own arrangements for its service, or request that arrangements for service be made by the Department.

010.08B1 A subpoena or subpoena duces tecum may be served by certified mail, by the sheriff of the county in which the witness resides, by a person designated by the Department, or by a person designated by the party who is not a party and is at least 18 years of age.

010.08B2 A witness may waive service and arrange to pick up a subpoena at the Department or such other location as the party and witness agree.

010.08C Proof of Service. Service by other than certified mail must be shown by a proof of service meeting the requirements of section 006.01E3. When service is made by certified mail, the return must be filed with a Notice of Filing, a sample of which is attached as Attachment 3 and incorporated into these regulations by this reference.

010.08D Department Employees. Department personnel will appear without payment of witness fees or mileage fees, subject to quashing of the subpoena, except that they shall be compensated by the party who requests the subpoena for actual and necessary expenses when required to travel outside of the county of their residence.

010.08E Subpoena by the State. When a subpoena is issued at the request of any agency of state government, the witness shall not be entitled to demand his traveling fees and fee for one day's attendance but shall be required to obey the subpoena if, at the time of service upon him, he is furnished a statement prepared by the agency advising him of the rate of travel fees allowable, the fee for each day's attendance pursuant to the subpoena, and that he will be paid at such rates following his attendance.

010.08F Compliance with Subpoena. Unless the subpoena is quashed, all persons directed to appear shall appear at the time, date and location specified in the subpoena and, when commanded to produce documents, shall furnish and deliver the same. In case of disobedience to a subpoena, the Department may invoke the aid of the applicable district court in requiring the attendance and testimony of the witness and the production of documents requested.

010.08G Motion to Quash. A motion to quash a subpoena may be made in the same manner as in any civil action in district courts of this state. Such motion is not available in asserting a fifth amendment privilege against self-incrimination. See, e.g., State ex rel. Beck v. Lush, 168 Neb. 367 (1959), State ex rel. Wright v. Barlow, 131 Neb 294 (1936).

010.09 Continuances. Evidentiary hearings shall take place at the time and place set by notice or order unless continued upon the application of a party for good cause shown, or upon the Director's own motion at any time. A party must file a motion for continuance immediately upon receipt of the notice of hearing, or as soon as the facts requiring a continuance come to his or her knowledge or attention. The motion must state in detail the reasons why a continuance is necessary. The Director or Hearing Officer may require that a party submit affidavits in support of the request. Only under exceptional circumstances will a request for continuance of a formal hearing on the merits of a case be granted if submitted later than three (3) working days before the hearing date, and in such cases the party requesting a continuance shall submit an affidavit in support of the request. The Hearing Officer may dispense with the requirement for an affidavit and grant a continuance when facts meriting continuance arise during the course of hearing.

010.09A Grounds. Good cause for continuance may include, but is not limited to the following, upon a proper showing:

010.09A1 Illness of the party, legal counsel or witness;

010.09A2 A change in legal representation;

010.09A3 Additional time is needed for discovery or case preparation;

010.09A4 Settlement negotiations are under way.

010.09B Continuance in Temporary Suspension Actions. In disciplinary actions under section 006 in which defendant is under a temporary suspension or limitation, continuance may be granted on the written request of the defendant. Such continuance shall not exceed 30 days.

010.10 Briefs. Any party may submit a brief in support of a motion or other form of application for relief. The Director or Hearing Officer may require that briefs be filed, either simultaneously or according to a prescribed schedule.

010.11 Case Progression. The Director or Hearing Officer may, by order, prescribe a schedule for the progression of the case, including but not limited to, the deadlines for filing certain motions, for amending pleadings, for completing discovery, for conference or conferences before hearing and for final prehearing conferences, and may also include any other matters appropriate in the circumstances.

010.12 Prehearing Conferences.

010.12A Generally. The Director or Hearing Officer may, by order in his or her discretion, or upon motion of a party, direct the attorneys for a party, or the party, if acting on his or her own behalf, to appear personally or by telephone before him or her or a hearing officer in camera for a prehearing conference to consider:

010.12A1 Simplification or clarification of the issues to be determined at hearing;

010.12A2 Agreement by the parties as to facts not in dispute;

010.12A3 Agreement by the parties that certain exhibits may be received at hearing without objection and formal offer;

010.12A4 Agreement by the parties that foundation for certain exhibits is stipulated or waived;

010.12A5 Matters of official notice that will or may be taken;

010.12A6 Disclosure of names of witnesses (other than impeachment witnesses);

010.12A7 Necessity or desirability of amendments to the pleadings;

010.12A8 Whether rules of evidence will be used, subject to the provisions of 010.15;

010.12A9 Pending motions or issues of law to be resolved that may eliminate or affect the scope of the hearing including, but not limited to, assertions of constitutional or statutory privilege;

010.12A10 Discovery documents expected to be offered and objections to their offer;

010.12A11 Ruling on issuance of subpoenas;

010.12A12 Order of presentation of evidence;

010.12A13 Extent to which direct evidence, rebuttal evidence or cross-examination will be presented in written form;

010.12A14 Extent to which telephone, television or other electronic means will be used as a substitute for procedures in person.

010.12A15 Offers to settle the case; and

010.12A16 Such other matters as may aid in disposition of the proceedings.

010.12B Notice. If the conference is conducted the hearing officer shall promptly notify the agency of the determination that a prehearing conference will be conducted. The Department may assign another hearing officer for the prehearing conference. The Hearing Officer for the prehearing conference shall set the time and place of the conference and give reasonable written notice to all parties and to all persons who have filed written petitions to intervene in the matter. The Department shall give notice to other persons entitled to notice. The notice shall include:

010.12B1 The names and mailing addresses of all parties and other persons to whom notice is being given by the Hearing Officer;

1994

010.12B2 The name, official title, mailing address, and telephone number of any counsel or employee who has been designated to appear for the agency;

010.12B3 The official file or other reference number, the name of the proceeding, and a general description of the subject matter;

010.12B4 A statement of the time, place, and nature of the prehearing conference;

010.12B5 A statement of the legal authority and jurisdiction under which the prehearing conference and the hearing are to be held;

010.12B6 The name, official title, mailing address, and telephone number of the Hearing Officer for the prehearing conference; and

010.12B7 A statement that a party who fails to attend or participate in a prehearing conference, hearing, or other stage of a contested case or who fails to make a good faith effort to comply with a prehearing order may be held in default under the Administrative Procedure Act.

010.12B8 Any other matters that the Hearing Officer considers desirable to expedite the proceedings.

010.12C Prehearing Conference-Results. At prehearing conference the Hearing Officer may dispose of any procedural matters which the Hearing Officer is authorized to rule upon during the course of the proceedings, and which may appropriately and usefully be disposed of at that stage. The rulings of the Hearing Officer made at such conference shall control the subsequent course of the hearing. Any matters remaining for disposition that a Hearing Officer is not authorized to rule upon shall be certified to the Director or other person assigned to render a final decision.

010.12C1 Stipulations made by the parties or their representatives at prehearing conference of facts and of issues for hearing shall govern at hearing.

010.12C2 No witness whose name and address does not appear in the final prehearing order shall be permitted to testify over objection for other than impeachment purposes except upon a showing of good cause.

010.12C3 Prehearing Conference by Telephone. The Hearing Officer may conduct all or part of the prehearing conference and the hearing by telephone, television, or other electronic means if each participant in the conference or hearing has an opportunity to participate in, to hear, and, if technically feasible, to see the entire proceeding while it is taking place. If a prehearing conference is held by, such means, all documents shall be exchanged in time that all parties and the Hearing Officer shall have the documents no less than three working (3) days prior to the conference.

010.12C4 Final Prehearing Order. Following final prehearing conferences a final prehearing order shall be prepared reflecting the results of the conference. The Director or Hearing Officer may direct or permit the parties to prepare a joint proposed final prehearing order, signed by both parties, for consideration by the Director or Hearing Officer. If a prehearing conference is not held, a Hearing Officer for the hearing may issue a prehearing order, based on the pleadings, to regulate the conduct of the proceedings.

010.13 Settlements.

010.13A When. The parties at a prehearing conference, or at any other time before entry of an order, may explore proposed settlement offers, and, if agreement is reached, must commit the agreement to writing and submit the same to the Department for approval of the Director or other person designated to make the final decision in the case. The proposed agreement shall be accompanied by a proposed order. Submissions made to a Hearing Officer who is not to decide a case shall be forwarded to the appropriate person by the Hearing Officer.

010.13B Stay of Proceedings. Submission of settlements shall not stay the proceedings unless so ordered by the Director or person authorized to make the final decision in the case.

010.13C Form of Agreement. The settlement agreement and proposed order constitute an offer of settlement for consideration. The agreement and order shall contain:

010.13C1 The caption of the case;

010.13C2 The jurisdictional facts and legal authority;

010.13C3 A description of the allegations and statement that those allegations are resolved by the agreement;

010.13C4 A statement of those allegations that are admitted, denied, as to which no contest is made or that would be dismissed, which statement shall address all of the allegations made in the case;

010.13C5 A description of the disposition agreed to by the parties, including, but not limited to the following, as appropriate:

010.13C5a A detailed description of acts or practices from which the party charged will refrain;

010.13C5b A detailed description of the terms of any conditions, limitations, suspension or probation;

010.13C5c A detailed description of corrective actions taken or that will be undertaken.

010.13C6 The signature of the parties, and, where represented, their counsel.

010.13D Filing. Unless otherwise agreed by the parties, a proposed settlement agreement and order shall be filed in camera, and if rejected, neither the fact of proposal of settlement nor the documents constituting the offer of settlement shall be made a part of the public record of the case. No proposed settlement that has been rejected by the Director shall be admissible in evidence at hearing.

010.13E Review. The Director or other person authorized to make a final decision shall review a proposed settlement.

010.13E1 In reviewing a proposed settlement, the Department will consider in all cases the protection of the health and safety of the public, the authority of the Department to enter a decision of the kind proposed, and the compliance with the provisions of 010.13C. In addition, in disciplinary actions, the types of factors considered may include, but are not limited to, the following, depending on the nature of the action:

010.13E1a the number, nature and seriousness of the violations alleged;

010.13E1b the degree to which any sanctions proposed rationally relate to and are proportionate to the seriousness of the violations and address their correction or their resolution;

010.13E1c whether the proposed disposition is practicable administratively for Department enforcement;

010.13E1d whether the proposed disposition is practicable in terms of the manner in which the profession or occupation practices, or an entity operates;

010.13E1e the consistency of the proposed sanctions with sanctions imposed in similar cases, if any, or the extent to which the particular case is distinguishable;

010.13E1f in cases in which consultation is provided for by statute, the recommendations of the board;

010.13E1g such other or different factors as may be relevant to the particular case, or required by statute or other regulation to be considered in particular types of actions (see, e.g., Neb. Rev. Stat. '71-6026 for nursing homes).

010.13E2 In actions brought under 006.01 or 006.02:

010.13E2a Any agreed settlement submitted shall recite facts indicating that the provision of 71-161.03 regarding notice to and opportunity for input by the board have been met.

010.13E2b The Director may review the input provided to the Attorney General by the Board under 71-161.03, but in such case, the licensee, certificate holder or registrant shall also be provided a copy and opportunity to respond in such manner as the Director shall determine by order.

010.13E2c No change may be made in a settlement agreement without the consent of the parties. The Director may order a conference in camera to obtain clarification of the terms of a proposal, to hear argument on acceptance of the agreement, to tender possible changes for the parties to accept or reject or on other matters which may aid in disposition of the proposal or to hear the response of a licensee, certificate holder or registrant to board input, if the response is heard in person.

010.14 Dismissal.

010.14A Generally. A proceeding before the Department may be dismissed:

010.14A1 By order of the Director when the party with the burden of proof fails to appear at hearing. Dismissal may be entered upon motion of the other party or upon the Director's own motion.

010.14A2 By order of the Director, upon motion by a plaintiff/appellant/petitioner, or upon joint stipulation of the parties, for withdrawal of the action or appeal, when made prior to the final submission of the case and subject to the provisions of 010.14B, below.

010.14A3 By order of the Director after hearing on the merits under 71-155, subject to the provisions of 010.14B2, below.

010.14A4 By order of the Director, upon motion of a party or joint stipulation of the parties, when probation or the terms and conditions of an order based upon a settlement agreement or plan of correction have been satisfied, subject to the provisions of 010.14B2, below.

010.14A5 By the plaintiff before judgment.

010.14A6 As otherwise provided by law.

010.14B Additional Requirements for Certain Cases. The provisions of 010.14A are subject to the following requirements, as applicable in the particular case:

010.14B1 Any settlement of a contested case must be approved in accordance with section 010.13 of these regulations.

010.14B2 When, under 71-161.03, dismissal of an action requires notice to a board, and that board's opportunity for input or consultation, statements affirming that the requirements of 71-161.03 have been met shall be included in the motion or notice of dismissal.

010.14C Prejudice to Future Actions. Actions shall be dismissed without prejudice to future actions except when the jurisdiction of the Department depends upon a party requesting a hearing within a specified time to prevent an initial decision from becoming final or as otherwise provided by law. In such cases, dismissal shall be entered with prejudice.

010.14D Motions. Motions shall meet the requirements of section 009 for pleadings generally and section 009.08 for motions, and shall include at least a brief statement of the grounds for the motion.

010.14E Hearings. Hearings shall be held on motions for dismissal only upon the request of either or both parties, or when ordered by the Director. No hearing will be held when a party is entitled to dismissal by right.

010.15 Request for Rules of Evidence. The Department will not be bound to follow the Rules of Evidence applicable in district courts of this state unless a party so requests. Any party to a formal hearing before the Department from which a decision may be appealed to the courts of this state may request that the Department be bound by the Rules of Evidence applicable in district court by delivering to the Department, at least three (3) days prior to the holding of such hearing, a written request that the Rules of Evidence apply. The request must include the requesting party's agreement to be liable for the payment of costs incurred thereby and upon any appeal or review of the matter, including the cost of court reporting services, which the requesting party shall obtain for the hearing. Request may be made using the format indicated in the sample form attached as Attachment 5 and incorporated into these regulations by this reference, or a reasonable facsimile containing all of the elements of Attachment 5.

010.16 Request for Filing and Serving Exhibits Prior to Hearing. Upon demand by opposing parties or by order of the Department, any party proposing to introduce exhibits into evidence in any proceeding before the Department shall furnish copies of the exhibits to the opposing party and the Department. The copies must be served upon the party and filed with the Department within the period prescribed by order of the Department, not less than three (3) working days in advance of hearing. If a party fails to furnish an exhibit upon demand it will be excluded from the hearing unless good cause is shown for the failure to furnish the same. This section shall not apply to exhibits to be offered for impeachment purposes only.

010.17 Requests for Sequestration of Witnesses. Upon the written request of a party or on his own motion, the Hearing Officer shall order witnesses excluded from the hearing room, except that the Hearing Officer may not exclude:

010.17A A party who is a natural person; or

010.17B An officer or employee of a party that is not a natural person who is specifically designated as its representative;

010.17C An expert or other person whose presence is shown by a party to be essential to the presentation of that party's case.

Requests shall be made not less than three working (3) days in advance of hearing.

010.18 Hearings by Teleconference Etc. The evidentiary hearing on the merits of a contested case may be conducted entirely or partially by telephone, television, or other electronic means by special arrangement with the approval of the Director or Hearing Officer if each participant in the hearing has an opportunity to participate in, to hear, and if technically feasible, to see the entire proceeding while it is taking place. A request for hearing by teleconference shall be made by motion in writing at least ten (10) days prior to hearing. Considerations in use of telephone hearings include, but are not limited to: whether a request is based on hardship, incapacity or convenience; expected length of the hearing; handling of exhibits and witness testimony; availability of equipment; cost involved and responsibility for payment.

011 EVIDENCE

011.01 Admissibility Generally. In contested cases, the Department may admit and give probative effect to evidence which possesses probative value commonly accepted by reasonably prudent persons in the conduct of their affairs. It shall give effect to the rules of privilege recognized by law. It may exclude incompetent, irrelevant, immaterial, and unduly repetitious or cumulative evidence. The rules of evidence applicable in civil actions in district courts of this state will not be applied unless requested by a party as set forth in 010.15 of these regulations.

011.01A Privileges. When an issue of constitutional or statutory privilege arises at hearing, the Hearing Officer may require briefs to support the assertion or to address any issues of waiver of a privilege and, if necessary for orderly progression of the case, continue the hearing until privilege issues are resolved.

011.02 Affidavits. Affidavits may be used in evidence as permitted by law. Affidavits shall

011.02A Contain the caption of the case;

011.02B Contain statements of fact within the personal knowledge of the person making the affidavit (Affiant);

011.02C Be sworn to before a Notary Public; and

011.02D Be signed by the Affiant.

011.03 Evidence Made Part of the Record. All records and documents shall be offered and made a part of the record in the case. Relevant portions of books, papers or documents shall be plainly designated and distinguished from all irrelevant portions before the relevant material may be entered into the record. When irrelevant material in a document is so voluminous it will encumber the record, the document may be marked for identification and the relevant material read into the record. All exhibits must be marked and shown to the opposing party or counsel before being offered into evidence.

011.04 Substitution of Copies. Duplicate copies may be substituted for original documents marked and made part of the record with the permission of the Director or Hearing Officer.

011.05 Official Records. Certified copies of official records of the Department or of public records of other public bodies may be accepted in evidence without other evidence of their authenticity. Any party desiring to introduce into evidence any part or parts of public records of the Department shall obtain copies prior to hearing.

011.05A Rules and Regulations. The filing of any rule or regulation pursuant to the Administrative Procedure Act, if certified and filed with the Secretary of State, shall be received as prima facie evidence of the existence of such rule or regulation, and that such rule or regulation is as described in the permanent file copy of the Secretary of State. Any rule or regulation so certified and filed shall be admitted into evidence without further foundation.

011.06 Evidence under a Protective Order. Evidence subject to a protective order may be received in camera or under such conditions as may be appropriate to preserve confidentiality. That portion of the record pertaining to evidence under a protective order may be sealed to be opened only by the Director or other person authorized to recommend or render a decision in the case or by a court of competent jurisdiction in any appeal.

011.07 Examination of Witnesses. Every party shall have the right to present testimony of his own witnesses by direct examination and to cross-examination of witnesses who testify on behalf of the opposing party.

011.08 Rebuttal Evidence. Every party shall have the right to submit rebuttal evidence.

011.09 Objections.

011.09A To Hearing Testimony. In general, objections should be made after the question but before the answer if the question calls for inadmissible matter or that the question is in improper form. When the question is not objectionable, but a witness's answer emerges as inadmissible, a motion to strike must be made immediately after the answer.

011.09B To Documentary or Tangible Evidence. An objection to a document should be made at the time the document is offered into evidence.

1994

011.10 Offers of Proof. When an objection by the opposing party or counsel is made and sustained by the Hearing Officer, the offering party may request permission to make an offer of proof. An offer of proof may be made either by proceeding with examination of the witness by question and answer or by stating, in narrative form, what the witness would have testified had he or she been permitted to do so. The party or counsel should clearly state in the record when the offer begins and ends. A marked, authenticated, and offered item of documentary or other tangible evidence is its own offer of proof.

011.11 Official Notice. The Director or Hearing Officer may take official notice of cognizable facts. In addition, the Director or other person authorized to render a final decision in the case may take official notice of general, technical, or scientific facts within the Department's specialized knowledge. The record shall contain a written record of everything officially noticed.

011.11A Cognizable Facts. Cognizable facts must be one not subject to reasonable dispute in that it is either (1) generally known within the territorial jurisdiction of the Department or (2) capable of accurate and ready determination by resort to sources whose accuracy cannot reasonably be questioned.

011.11B When Taken. The Director or Hearing Officer may take official notice, whether requested or not, and shall take notice if requested by a party and supplied with the necessary information.

011.11C Notice to Parties. Parties shall be notified that official notice will be taken:

011.11C1 before hearing;

011.11C2 during hearing;

011.11C3 by reference in a preliminary report; or

011.11C4 otherwise of the material so noticed.

011.11D Opportunity to Contest. A party is entitled upon timely request to an opportunity to be heard as to the propriety of taking official notice and the tenor of the matter noticed. In the absence of prior notification, the request may be made after official notice has been taken.

012 HEARINGS

012.01 Public Attendance. Hearings on contested cases are open to the public, except that evidence subject to a protective order may be received in camera or under such conditions as may be appropriate to preserve confidentiality.

012.01A A record shall be made of any portion of a hearing held in camera. The Director may order the record sealed to be made available only for purposes of review by the Director or other person authorized to recommend or render a decision in the case, or by a court of competent jurisdiction in any appeal.

012.01B The fact that a party or witness may be embarrassed or subject to public ridicule by reason of the public being present shall not be grounds to close a hearing to the public.

012.01C Nothing in this regulation shall be construed to limit the power of the Hearing Officer to maintain decorum by ordering unruly spectators to leave the hearing room, or from reasonably limiting the number of spectators.

012.02 Broadcasting Hearings. Broadcasting, televising, recording, or taking photographs in the hearing room and areas immediately adjacent to the hearing room during sessions of hearing or recesses between sessions is prohibited, except that a Hearing Officer may authorize:

012.02A the use of electronic or photographic means for the presentation of evidence, for the perpetuation of a record, or for other purposes of official administration; and

012.02B the photographic or electronic recording and reproduction of appropriate proceedings under the following conditions:

012.02B1 the means of recording will not distract participants or impair the dignity of the proceedings;

012.02B2 the parties have consented, and the consent to being depicted or recorded has been obtained from each witness appearing in the recording and reproduction;

012.02B3 the reproduction will not be exhibited until after the proceeding has been concluded and all direct appeals have been exhausted; and

012.02B4 the reproduction will be exhibited only for instructional purposes in educational institutions.

012.03 Hearing Decorum

012.03A Attendance. All parties and their attorneys, if represented, shall be present in the hearing room and ready to proceed at the hour set for hearing.

012.03B Examination of witnesses. Except when it is necessary to approach a witness or exhibit, the examination of witnesses shall be conducted while seated at the counsel table or from the lectern, if the hearing room is equipped with a lectern. Only one person for each party shall examine a witness or make objections during the testimony of a witness. No party or his or her counsel shall approach a witness without the permission of the Hearing Officer.

012.03C Discussions. No party, or his or her attorney, when represented, shall participate in discussions with the opposing party or his or her attorney during session without the permission of the Hearing Officer.

012.04 Order of Proof. Evidence will be received in the following order unless the Hearing Officer orders a different procedure or a different order is required by law: (1) the main case of the plaintiff/petitioner/appellant; (2) the case of the defendant/respondent/appellee; (3) the rebuttal by the plaintiff/petitioner/appellant; and (4) surrebuttal of defendant/respondent/appellee.

012.05 Basic Stages of Hearing. The basic stages of hearing are:

012.05A Opening of the Proceedings. The Hearing Officer will open the proceedings by announcing the case to be heard, entering the notice of hearing into the record, introducing him/herself and asking for the parties or their counsel to make their appearances (i.e., announce their presence and identify themselves).

012.05B Preliminary Matters. The Hearing Officer hears any motions, stipulations, or other matters preliminary to proceeding with the hearing.

012.05C Opening Statements. The parties are granted the opportunity to make opening statements if they so desire. Opening statements take place in the same order as the order of proof.

012.05D Presentation of the Evidence. The evidence is presented in the order described in 012.04. In each stage described in 012.04, witnesses customarily pass through the following steps:

012.05D1 Direct examination conducted by the party who calls the witness.

012.05D2 Cross-examination by the opposing party.

012.05D3 Re-direct examination by the party who called the witness.

012.05D4 Re-cross examination by the opposing party.

012.05E Closing Arguments. After the evidence is presented, each party may have opportunity to make closing arguments. Closing arguments shall be made in the same order as the order of proof.

012.05F Other Matters. After the close of the evidence and any argument, the Hearing Officer may take up such matters as may be necessary before closing the hearing (e.g., briefing).

012.05G Closing the Hearing. The Hearing Officer announces the closing of the hearing.

012.06 Opening Statements and Closing Arguments. Opening statements and closing arguments will be permitted only insofar as the statements or arguments relate to the evidence presented and explanation of that evidence. Unless otherwise permitted by the Hearing Officer, opening statements and closing arguments shall be limited to twenty (20) minutes by each party. Either or both parties may waive oral argument. A party may reserve opening statement to precede the presentation of his or her case.

012.07 Stipulations or Hearing by Written Submission. Parties may enter into agreements to offer their cases by written submission or may stipulate to the facts and proceed to hearing on the issue of disposition only. Any such agreements must be made in writing and entered into the record or be made verbally on the record at time of hearing. Parties shall be bound by their agreements.

012.08 Oath or Affirmation. All parties shall be sworn in prior to testifying by either oath or affirmation.

012.09 Direct Testimony By Parties Appearing Without Counsel. Parties appearing without counsel may present their own testimony by narration, and shall be sworn in prior to beginning testimony.

012.10 Recesses. The Hearing Officer may recess the hearing for breaks, meals, and from day to day until the hearing is completed. If a hearing exceeds the day or days scheduled, the matter may be recessed to the next available date for proceeding with hearing.

012.11 Briefs. Parties may submit pre-hearing or post-hearing briefs. In addition, the Director or Hearing Officer may require the parties to submit briefs either simultaneously or according to a prescribed schedule.

012.12 Late Submissions. Submission of exhibits after the close of hearing may be made only with the permission of the Director or Hearing Officer upon motion by the party at the hearing. The parties shall have opportunity to be heard on the motion. If the motion is granted, the opposing party shall be given opportunity to offer rebuttal.

012.13 Reopening a Case. Once a hearing is closed, it will be reopened only upon a showing of good cause and before judgment. Application shall be made by motion and shall be heard unless the parties stipulate and jointly move to reopen the case.

013 DECISIONS

013.01 Decisions, Generally. Every final decision rendered by the Department shall be in writing or stated in the record, and shall be accompanied by findings of fact and conclusions of law. The parties to the proceeding shall be notified of the decision by certified mail or registered mail, return receipt requested. Service on the attorney for a party shall be deemed service on the party. The department may withhold a final decision from public access for a period of five (5) days from the date the decision is entered or until service is made, whichever is earliest.

013.01A Proposed Findings of Fact and Conclusions of Law. The parties may request opportunity to submit proposed findings of fact and conclusions of law for the consideration of the Director or other person authorized to make a final decision in the case. The Director or Hearing officer may also require that the parties submit proposed findings. The parties must serve copies of the proposed findings on each other. Either party may submit written objections to the proposed findings of the other by motion made within five (5) days of their receipt of the proposal or such other time as the Director or Hearing Officer may order. Any such objections shall identify the evidence in support of that party's objection.

013.02 Evaluation of Evidence. The Department may utilize its experience, technical competence, and specialized knowledge in the evaluation of the evidence presented.

013.03 Sanctions - Considerations. The following are lists of factors that may be considered in determining appropriate sanctions in a disciplinary proceeding after guilt has been established by the record, and when supported by the record. These factors are not intended to be exclusive, and such other or different factors will be considered when they are permitted or required by law and as the evidence supports.

013.03A Aggravating Factors. The following may be considered as aggravating factors depending on the facts established by the evidence:

013.03A1 Multiple incidents; however, uncharged incidents will not be considered;

013.03A2 Multiple victims;

013.03A3 Injury or substantial risk of serious injury to a person due to the conduct;

013.03A4 Special vulnerability of a victim due to age, or disability, or abuse of trust;

013.03A5 Prior disciplinary action, or misconduct while under discipline or in violation of a disciplinary order.

013.03B Mitigating Factors. The following may be considered as mitigating factors as appropriate to the case and established by proper evidence:

013.03B1 That the conduct neither caused nor threatened serious harm;

013.03B2 A mental or physical condition that significantly reduces culpability, if such a condition is not an element of the violation;

013.03B3 Corrective efforts initiated by the person charged and related to the conduct charged, such as changes in practices, policies, behavior, participation in treatment, training, etc., though consideration will be given to the extent to which such efforts were voluntary and self-motivated.

013.03B4 A prior record in good standing;

013.03B5 Contriteness and willingness to cooperate.

013.03C Other Factors. Those factors described in section 010.14E1 of these regulations with regard to review of settlements may also be considered in determining appropriate sanctions for purposes of findings after hearing, as applicable.

013.03D Actions under 006.01 or 006.02. In disciplinary actions under 006.01 or 006.02, if the Director determines that guilt has been established, the Director may, at his or her discretion, consult with the board of examiners for the profession involved concerning sanctions to be imposed or terms and conditions of sanctions. When the Director does so consult, the licensee, certificate holder, or registrant shall be provided with the Director's request, the recommendation of the board and an opportunity to respond in such manner as the Director determines.

013.04 Decisions; Taxation of Costs. All costs of a formal hearing shall be paid by the party or parties against whom a final decision is rendered. Costs shall be charged as in ordinary civil actions in the district court.

014 RECONSIDERATION OF DECISION

014.01 Circumstances. A reconsideration of a matter that has been decided may occur:

014.01A When a motion for rehearing filed by a party dissatisfied with the decision of the Department is granted; or

014.01B When a court to which a decision has been appealed remands the case for reconsideration or rehearing.

014.02 Motions for Rehearing, Jurisdiction. The authority of the Department to reconsider its decisions exists only until an appeal is filed or the statutory time period for filing an appeal (30 days after service of the final decision) expires. A motion for rehearing does not operate to extend the statutory time to appeal.

014.03 Motion. A request for rehearing of a Department decision shall be made by motion meeting the requirements of section 009 for pleadings. The motion must be filed within five (5) days of the date the final decision was served.

014.04 Hearing. The hearing on a motion for rehearing shall be held no later than ten (10) days from the date the final decision was served. When possible, the parties' shall receive three days' advance notice of the time set for hearing. Hearings shall be conducted in the same manner as any other motion.

014.05 Briefs. The parties may file briefs at time of hearing. In addition, the Director or Hearing Officer may order that briefs be filed by the parties at hearing or within three (3) days after hearing.

014.06 Decision. A decision on a motion for rehearing shall be made by order within 27 days of the date the final decision was served. A decision may be made orally by the Director at time of hearing, but shall be reduced to writing within such period. Decisions may be served by certified mail, return receipt requested, or by personal delivery.

014.07 Basis for Reconsideration. The Department may grant a motion for rehearing if the motion is made in proper form, is filed within the proper time, and when the Department is satisfied that one or more of the following conditions are met:

014.07A the motion and record show a serious irregularity in the conduct of the proceeding;

014.07B there is newly-discovered evidence which was not available to the moving party at the time of the hearing and which may be sufficient to reverse the Department's action;

014.07C The decision is contrary to the manifest weight of the evidence;

014.07D The motion and record show an error of law; or

014.07E There was good cause for the moving party's failure to appear or to file papers, which resulted in default by that party.

014.08 Procedure. When a motion for rehearing is granted or upon remand by a court for rehearing, the parties shall be provided rehearing.

014.08A Rehearing may consist of, as appropriate to the basis on which reconsideration is granted or the case remanded:

014.08A1 An entirely new hearing; or

014.08A2 A reopening of the record of hearing for the limited purpose of receiving newly discovered evidence; or

014.08A3 Entry of new findings of fact and conclusions of law.

014.08B Upon the granting of a motion for rehearing the original decision shall be vacated. When new hearing proceedings are required, the order shall set the date, time and location of hearing, and prehearing and hearing procedures shall be the same as those for the original proceeding.

015 APPEALS

015.01 By Whom. Any person aggrieved by a final decision in a contested case before the Department, whether the decision is affirmative or negative in form, is entitled to judicial review under the Administrative Procedure Act, or to resort to such other means of review as may be provided by law.

015.02 When. Persons desiring to appeal a Department decision must do so within thirty (30) days after the service of the final decision of the Department.

015.03 Procedure. Unless otherwise provided by statute or regulation, the procedures of Neb. Rev. Stat. '84-917 govern the procedure for taking an appeal.

015.04 Enforcement of the Decision (Stay). The filing of an appeal in a court of competent jurisdiction does not stay the enforcement of a Department decision. The Department may order a stay, or the court may order a stay after notice to the Department of an application for stay. In determining whether to grant a stay, the Department will consider whether a stay is justified to protect against a substantial threat to public health, safety or welfare.

015.05 Record on Appeal. The Department shall, within thirty (30) days after service of a petition on appeal, or within such further time as the court for good cause may allow, prepare and transmit to the court a certified transcript of the proceedings, including the final decision under appeal. The record shall contain:

015.05A Notice of all proceedings;

015.05B Any pleadings, motions, requests, preliminary or intermediate rulings and orders, and any similar correspondence to and from the agency pertaining to the case;

015.05C The transcribed record of the hearing, including all exhibits and evidence introduced during the hearing, statement of matters officially noticed, and all offers of proof and objections and rulings thereon;

015.05D The final order appealed from.

015.06 Costs of Record. The Department shall require the party appealing to pay for the reasonable direct cost of preparation of the official record except when that party is not required to pay a filing fee to initiate court appeal. The Department may require payment or bond prior to the transmittal of the record.

016 REPEAL The former Rules of Practice and Procedure of the Department, 184 NAC 1, are hereby repealed.